

**J&C INDUSTRIAL SERVICES IS ENGAGED IN THE BUSINESS OF MECHANICAL AND MAINTENANCE SERVICES. THE PURPOSE OF THIS POLICY IS TO CONFIRM OUR COMMITMENT TO MEETING THE QUALITY STANDARDS EXPECTED BY OUR CUSTOMERS IN THE DELIVERY OF THE PRODUCTS AND/OR SERVICES THAT WE SUPPLY TO THEM.**

J&C Industrial Services maintains processes and systems appropriate to our area of operations with the objective of providing the framework and platform to:

- Conform to relevant legal and other requirements such as client specifications and contracts and ISO9001 quality management system requirements.
- Consistently and predictably supply products and services that meet customer needs and expectations.
- Ensure a consistently high standard of quality is maintained by all our engaged stakeholders.
- Maintain workplaces and environments where continuous improvement in our systems, products and services are embraced, and nonconformances are eliminated.

J&C Industrial Services commitment to quality is aimed to ensure our workers understand and are competent in their role, demonstrate a relentless commitment to the achievement of our objectives, and to provide quality.

J&C Industrial Services welcomes all of our interested parties comments or suggestions to improve our management system.

Authorised by:



Director

27<sup>th</sup> March 2023